

JANUARY 2026 BOARD MINUTES

The regular meeting of the Bristol Tennessee Essential Services Board of Directors was held on Wednesday, January 21, 2026, at noon at 2470 Volunteer Parkway, Bristol, Tennessee.

Call to Order

Chairperson Downs called the meeting to order at 12:00 p.m.

Board Members Present

Erin Downs, Jason Booher, Doug Harmon, Vince Turner, and John Vann.

Staff Present

CEO Clayton Dowell, Vice President of People Operations Tara Ellis, Vice President of Engineering David Hacker, Vice President of Operations and Safety Steve Craddock, and Supervisor of Accounting Heather Jenkins.

Adoption of Meeting Agenda

Chairperson Downs asked if there were any amendments to the agenda. There were none. The meeting agenda was adopted by consent.

Public Comment Period

Chairperson Downs called for public comments. There were none.

Minutes

Chairperson Downs asked if there were any corrections to the minutes of the December board meeting, which had been previously distributed. No corrections were noted. Mr. Booher made a motion to approve the minutes as distributed. Mr. Turner seconded. The motion passed unanimously.

Safety Report

Mr. Craddock reported 304,733.46 safe working hours from January 12, 2024, to December 31, 2025. The next safety meeting is scheduled for February 10, 2026 for all employees.

Reliability Report

Mr. Hacker presented the outage data for December 2025. He reported an average of 3.263 customer outage minutes for the month. The year-to-date average, through December 31, 2025, was 59.348 customer outage minutes.

Financial Report

Electric Business Unit

Ms. Jenkins presented the financial reports for December. She reported Electric Sales for December were 88.1 MWh. A load factor of 50.09% was experienced in December. She reported

Other Income is under budget because of declining interest rates and the discontinuation of TVA’s Prepaid Power program.

Advanced Broadband Services Business Unit

Ms. Jenkins reported total Fiber customers at the end of December were 17,812 with 17,008 Internet services, 4,979 cable services, and 4,472 telephone services.

	December 2025	
\$(000)	YTD Actual	YTD Budget
Electric Sales	\$ 47,671.3	\$ 43,677.3
Other Electric Revenue	3,617.3	3,328.0
Other Income	1,138.3	1,281.0
Total Operating Expense	50,532.2	47,879.5
Non-Operating Expense	<u>288.0</u>	<u>192.0</u>
Electric Net Income (Loss)	\$ 1,606.7	\$ 214.8
Operating & Maintenance Expense	\$ 7,227.3	\$ 7,470.1
Broadband Net Income	\$ 2,988.8	\$ 1,543.6

TVA Monthly Fuel Cost

Mr. Dowell reported that the February 2026 monthly fuel cost would increase to \$0.02570 per kWh for residential (RS) customers.

	December 1, 2025	January 1, 2026	February 1, 2026
	Fuel Cost	Fuel Cost	Fuel Cost
500 kWh	\$11.22	\$12.30	\$12.85
1000 kWh	\$22.44	\$24.60	\$25.70
1500 kWh	\$33.60	\$36.90	\$38.55
2000 kWh	\$44.88	\$49.20	\$51.40

Approval of Purchase of Replacement Bucket Truck

Mr. Dowell reported that a bucket truck is needed to replace the current 2015 model that is reaching the end of its reliable service life. Two proposals were received and discussed. Mr. Dowell recommended the purchase of a 2026 AA55-ESR 4x2 bucket truck from Altec, Inc. for \$285,091. Mr. Turner made a motion to approve the purchase. Mr. Harmon seconded, and the motion passed unanimously.

CEO Report

Mr. Dowell provided updates on the enterprise software implementation, the Bristol Industrial pad-ready site project, and the reimbursement expected from FEMA for expenses incurred during Tropical Storm Helene.

Board Comments

Chairperson Downs reported on her communication to Bowen Law, PLLC. She invited further comments from the Board. There were none.

Chairperson Downs adjourned the meeting.

Respectfully Submitted,

A handwritten signature in blue ink, appearing to read "D. Harmon", written in a cursive style.

Doug Harmon, Secretary